2016 Annual Report

Hebron House of Hospitality
Home, Help and Hope

Waukesha County's Largest Homeless Shelter Service

“Our hearts overflow with gratitude as we reflect upon another year of helping more families and individuals overcome personal barriers and improve their living situations.”

-Kris Androsky
Executive Director
Mission Statement:
Hebron House of Hospitality provides shelter and services to help individuals and families overcome their homelessness.

Brief History:
For 35 years, Hebron House of Hospitality has been the largest nonprofit provider of services to homeless men, women and children in Waukesha County. We are grateful for our community of friends and supporters who help us make a difference.
Letter from the Board President

Dear Friends and Supporters-

2016 was both a time of consistency and of change for Hebron House of Hospitality. Our Executive Director, Kris Androsky, successfully completed her second year leading our agency and delivering our mission of providing Home, Help and Hope to men, women and children experiencing a housing crisis. Kris and her staff have remained focused on the agency’s core values and have shown major improvements in program compliance, financial stability, and utilizing best practices as they take on the challenge of meeting basic needs in our shared community. Although great progress has been made, wait lists for our three shelters are still too long.

Two major changes have occurred this year. After many years of operating additional housing units for those transitioning out of homelessness, we made the tough decision to transfer Gander Apartments to another agency that owns other similar properties. This was a sound financial decision, allowing Hebron House to return to its original purpose of providing emergency shelter for families and individuals experiencing homelessness. The second major change was to hire a Director of Development. As federal, state and local government support continues to be cut, the need for donations from grants, companies, churches, civic groups and individuals becomes crucially important.

These improvements to our operating efficiency have provided Hebron House with the strongest financial balance sheet that we’ve seen in years. However, we must continue to search for new sources of support as we improve our services in an era of diminishing government resources. A victory over homelessness involves many partners working together, and we welcome your involvement with our mission. Thank you for your encouragement and willingness to help Hebron House of Hospitality serve the most vulnerable among us.

In Partnership,

Warren A. Widicus
Board President

Board of Directors

President  Warren Widicus
Vice President  Al Kluz
Treasurer  Jeff TeRonde
Secretary  Katherine Andersen
Pat Russell
Aaron Marjala
Mervyn Byrd
Bill Leech
Jerome Garrett
Andy Fetters

Warren Widicus and Executive Director, Kris Androsky
As we complete the 34th year of Hebron House of Hospitality’s work in the Waukesha County community, we have so much to be grateful for! This year saw some great developments that help us move closer to the goal of ending homelessness one household at a time.

Agency staff worked hard to fully implement a new Coordinated Entry system in the community to ensure the most efficient use of resources and the easiest access for clients to the services they need to obtain safe and stable housing. As one of the community agencies that provides 24 hour a day care, 365 days a year, our staff has taken the lead in helping vulnerable community members enroll in the Coordinated Entry system for housing support. Striving for continual improvement, we have also increased our capacity to provide even higher quality, case managed, shelter care through the intentional training of all staff in the best practices of Trauma Informed Care, harm reduction, and opiate overdose prevention. Every day I spend with these extremely compassionate, well educated, mission-driven staff members, is a day I’m grateful!

Through a concerted effort to return to our core mission of providing emergency shelter and case managed care, we made the decision this year to transfer some of our low income housing units to another housing-focused nonprofit. This has allowed us to invest in our shelter provision and case managed care in deeper ways, while also increasing our financial well-being to ensure the best care for years to come.

Finally, we have the Waukesha County community for which to be thankful! In the past year, over 2,600 of you have attended presentations, events, classes, one on one meetings, and small group discussions about the issue of homelessness and how you can be a part of the solution. Even more of you have engaged through our television, print and social media campaigns. From elementary school students to UW-Madison a capella groups, from wine enthusiasts to pie lovers, from area business leaders to churches, WCTC Cosmetology students, and service organizations, the community has invested in learning and doing more to support those in need! Hebron House of Hospitality exists only with your help, so on behalf of our staff, Board of Directors, and most importantly, our clients, Thank You for your support of this critical work of providing emergency shelter and case managed care for those experiencing homelessness in our community.

Now, as we turn to our 35th Anniversary, we look to celebrate the work that has been done and the partnerships that will keep it going into the future. We hope that you’ll join us in the next year for one of our anniversary celebrations!

~Rev. Kris Androsky
Financial Report

2016 Revenue Sources

- Public Support: $619,125
- Gov't Grants: $401,618
- United Way: $309,439
- Rental Income: $31,400
- Investments: $17,331

2016 Program Expenditures

- Emergency Shelter Program: $436,036
- Admin & Fund Raising: $338,163
- Jeremy House Safe Haven: $239,084
- Permanent Housing: $116,114
- Case Management: $68,364
- Outside In Program: $88,741
- PATH Outreach Program: $58,725
Impact

Every day, all year long, Hebron House of Hospitality staff assists distressed mothers, fathers, sons and daughters, helping them regain the confidence and tools they need to find stability through housing, employment, and better health.

2016 Fast Facts

- An average of 100.93 people are served daily at Hebron House facilities.
- 431 unique Households were given shelter care in 2016.
- HHH provided 30,330 Nights of Shelter in three emergency shelters. An additional 8,000 nights were provided through low income apartments.
- Staff performed 1,225 Case Management Meetings focused on client goals.
- Nearly 800 Outreach Client Interactions occurred within the community.
- 25-34 is the largest age bracket for adult clients served in shelter.
- 40% of all those served were children and youth.
- 48% of guests Self Disclosed a Mental Illness.
- 28% had a Physical Disability.
- 35% disclosed past Domestic Violence experience.
- 53% had NO income at entry.

The guests in our care experience life-changing outcomes.

Shelter guests and Case Managers address all of the restraints and barriers that caused the homeless situation in the first place and together, they set goals that lead to real solutions.
Community Support: Donations

2016 Gift Amounts by Donor Type

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Gift Amounts by Donor Type

- Individuals: 62%
- Businesses: 17%
- Foundations: 8%
- Service Clubs: 3%
- Churches: 10%

Thank you to everyone who has contributed to a very successful 2016!
Our 2016 events helped raise both friends and funds for Hebron House. Thank you for the hard work and advocacy that makes helping the homeless possible. The events pictured here are: Wines Around the World, Milwaukee Wave game, Elf Land, and the largest fundraiser of the year—Our annual Gala.

We hope you will join us in 2017!
Volunteers are vital.

Hebron House of Hospitality is grateful for the outstanding support we received from individuals and organizations.

Pictured: Tonya Thomsen & Realty Executives, the Waukesha West Varsity Boys soccer team, WaterStone Bank, and Corix Human Resources.

These are just a few of the many wonderful volunteers who donated time, talent and treasure in 2016!

Nearly 400 volunteers have given over 3,000 volunteer hours this year.

As we enter into a new fiscal season, it is so important to take a moment and thank all who have eased the struggles of others in our community.
Thank you to our tremendous donors:

$250-$499
- Brad & Cari Barrett
- Linus Bell
- Susan Bennett
- Mark & Carol Beveridge
- Beth Blavat
- Chocolate Factory
- Calvary United Methodist
- CBRE/ESI
- Beverly Chappie
- Christ the Victor Lutheran
- Thomas Crowley
- Gerald & Kay Cullen
- Richard & Elvis D’Souza
- Jackie Davis
- Ed & Catherine Degroot
- Eric & Lynn Delzer
- Stephen Dinan
- Charlene Dwyer
- Daniel & Patti Ewald
- Dennis & Pat Faherty
- Timothy Foht
- Fraternal Order of Eagles
- William & Mary Freisleben
- Jean Frelka
- Maralyn Geason
- Greater Milw. SYNOD
- Christina Grimard
- Kristina Hall
- Karen Halt
- Joel Harris
- Jerry Hartmann
- Herb Kohl Philanthropies
- Bluesky Jazz LTD. ISC
- International
- Gerald & Bette Janecke
- Valerie Johnson
- Mary Knudten
- Keith & Debra Kontowicz
- Adel Korkor
- Lisa Krueger
- Nancy Kubacki
- Lake Country Lions Club

$500-$999
- Glen & Sally Lunde
- Gregory & Karen Mcquestion
- Thomas & Jeanne Miersberger
- Kevin & Jennifer Mleziva
- Pennie Morris
- David Niebler
- Daniel Olson
- Michael & Jill Page
- Practical Club
- Katie Praedel
- Ruby Isle, Inc
- Salem United Methodist
- Kathleen & Kim Sawasky
- SSM International Finance, Inc
- St. Agnes Congregation
- St. Jerome Catholic Church
- Phillip & Patricia Stroupe
- Donna & Sherman Swanson
- Edward Walkowicz
- Walkowicz, Boczkiewicz & Co.
- WEC Energy Group
- James Wiegand
- Mark Wills
- Wom.Guild E&R United
- Church of Christ
- Chris & Tim Yehle
- Andy Young

$500-$999-continued
- Michael Gitzlaff
- Greater Milwaukee Foundation
- Robert & Cheryl Haebig
- Heritage Christian Schools
- Ricardo Herrera
- Men Serving Men/ Holy Apostles
- Nic Hoyer
- Ideal Club
- Illinois Tool Works Foundation
- Bob & Mary Jacobson
- Vince King
- Jason Kofroth
- Larry Kreiter
- Deanna Krell
- Jeff & Robin Kubik
- Kevin Lahner
- Lake Country Womans Club
- Lamb of God Lutheran Church
- Christopher Lambert
- Janis & Bill Leech
- Casey Lemke
- Draga Libbey
- Lisa Nevins & Taylor Duncan
- Mary of Magdala Catholic Church
- Mark & Kathy Miller

$1,000-$4,999
- Milwaukee Wave
- Jeffery & Laurie Mueller
- Sheila Nally
- Michael Nell
- Joyce Nelson
- Lawrence & Vicki Nines
- Orbis- Menasha Foundation
- John & Victoria Pakalski
- Andre Pells
- Thomas & Kathryn Powers
- Thomas & Dympna Purvis
- Jennifer & Kenneth Sajdak
- Dale & Amy Sanders
- Colleen Schaefer
- Linda & Andrew Sharp
- Paul Siepmann
- Spancrete
- SPX
- Jean Stippich
- Catherine Styza
- Gary & Diana Sutherland
- TEMPO Waukesha
- Jeffrey & Marcia TeRonde
- Thomsen Team, LLC
- Trinity United Church of Christ
- Van Bier Salon
- Vista Divestment Club
- Raymond & Ilah Walczak
- Waukesha Golden K Kiwanis Club
- WE Energies Foundation
- Beth Widicus
- John Yockey
- Allan & Susan Young
- Sharon Zalewski

$1,000-$4,999
- Ron & Ann Abele
- Accent Construction
- Advanced Panels & Controls Inc.
- Amato Family Foundation
- Katherine Andersen
- Kristina & Stephen Androsky
- Galen & Barb Ausloos
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<td>$25,000 &amp; above</td>
<td>Anonymous, Fidelity Charitable Gift Fund, Kurt &amp; Kathleen Kellogg</td>
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Special thanks to the Gala Sponsors:

Walker & Dunlop

INFINITY EXTERIORS, LLC

*List does not reflect Gift-In-Kind donors.
Vision

Thank you for your generosity this past year. We continue to grow and serve others because of our shared vision of a community that cares.

Creating confidence, self-reliance, stability and strength is an investment in the future of Waukesha County.

2017

- Focus on Case Management to assure the physical, mental, emotional and physical health of guests is addressed.
- Ensure staff remains fully trained on best practices including Trauma Informed Care and Harm Reduction as we provide exceptional emergency shelter.
- Engage in the community-wide exploration of a housing-related service center aimed to provide greater access to community resources for those in poverty.
- Increase the number of community partnerships that can support the mission. As government funding decreases, local support becomes critical.
- Celebrate 35 years of service to the Waukesha County Community!

After 2017:

- Create a long term mentoring program to support clients after leaving shelter.
- Develop community-wide Diversion and Discharge Planning program.